

25 Dersingham Avenue  
Manor Park  
E12 4AP  
2 December 2004

Soapy Washing Machines  
3 Working Avenue  
Ilford  
!G3 2PQ

Dear Sir

RE: Broken Washing Machine

Yesterday I bought a washing machine from your shop.

When I took it home it would not work properly and lots of water came out of it.

I need a washing machine that works. I need you to take this one away and give me a new one in the next two weeks so that I can do my washing.

Thank you

Mrs S. Nicholson

